

#### Long Term Recovery Orientation - Recovery Tools Workshop

The Recovery Tools Workshop (LTR RTW) introduces the framework a community can use to help households recover from any kind of disaster. For more info, email info@nvoad.org.

## **Training Offerings**



#### **LTRG Communications Best Practices RTW**

This 30-45 minute Recovery Tools Workshop is designed to help LTRGs share accurate, concise, and appropriate information during all the various phases of disaster. The presentation explores different media formats, relationships, and best practices to bring a better understanding of the disaster needs, issues and resources. Good communications policies and a well-prepared spokesperson can help avoid inaccurate information, rumors being spread in the community.

and build confidence in the recovery process.



## **Disaster Case Management RTW**

The Disaster Case Management (DCM) RTW provides local community members an overview of how Disaster Case Managers interact with survivors (clients) to form and achieve a realistic recovery plan. This RTW session guides participants through the various types of disaster declarations, the sequence of delivery of resources, why DCM is essential and how DCM fits into the Long- Term Recovery

process. This comprehensive and holistic approach to recovery extends beyond providing relief, providing a service, or meeting urgent needs..



## Financial Management & Grant Writing RTW

The approximately 2-hour Financial Management & Grant Writing RTW helps familiarize Long-Term Recovery Group (LTRG) leadership and fundraisers with their responsibilities for ensuring financial resources are secured, properly managed and reported to funders. Options for fiscal management are presented for consideration, including the steps for creating a 501(c)(3)

organization and establishing a memorandum of understanding with a fiscal agent. The workshop introduces the important role grant writing can play in securing funding for the work of the LTRG. The workshop also provides insight into the process of readying the LTRG structurally and procedurally for the securing of grants from community, corporate, and private foundations, as well as from governmental entities.



# **Emotional and Spiritual Care RTW**

The Emotional and Spiritual Care (ESC) RTW defines the basic elements of ESC and why these are essential for Long-Term Recovery planning. Emotional and Spiritual Care includes many kinds of caring gestures and encourages supportive resources to help promote positive directions. This session highlights the

importance of listening to survivors and the caring organizations who serve them. ESC creates opportunities for people to tell their stories, focus on self-care, and connect with family and friends. The session also reviews the importance of the Ministry of Presence and highlights the respect for diversity in cultural and religious values and traditions by including diverse leaders in recovery efforts. The session also incorporates professional standards in care and Integrity work and the need to build relationships for referrals to local mental health professionals when necessary.



## **Construction Management RTW**

This Construction Management RTW covers the subjects of overseeing, repairing, or rebuilding of client homes to a safe, sanitary, secure, and functional condition. This workshop addresses areas that should be considered when operating an effective and efficient construction operation. The RTW provides an overview on

the flow from Disaster Case Management through Construction Management, and includes topics such as project guidelines, code compliance, safety protocols, preexisting and deferred maintenance, flood plain and the 50% rule, mitigation practices, estimation, job site supervision, and record keeping along with other issues that may arise during this process.



#### **Volunteer Coordination RTW**

The Volunteer Coordination RTW provides local community members with an overview of the essential role of Volunteer Management in the response phase and how it is integrated into Long-Term Recovery. Volunteers are an important resource to communities, and participants will learn the variety of tasks volunteers can contribute. This RTW discusses the types of volunteers that serve,

the duties of a volunteer coordinator, how work is assigned to volunteers, and the considerations a community should include when determining how to engage and receive volunteers. This session also covers specific needs of volunteers such as hosting, orientation, housing, bedding, meals, supplies, showers, transportation, debriefing and more.



## **Donations Management RTW**

The Donations Management RTW will help the LTRG maximize donations that begin to arrive in the area as soon as the disaster occurs. A multi-agency warehouse may be set up soon after the disaster but as the response moves into recovery the LTRG will need to have a way to store donated items. The RTW will bring forward ways to solicit donations, equipment needed for a small warehouse,

what policies and procedures need to be in place, as well as how to best work with the other subcommittees of the LTRG.